



CRYWOLF



Apple
Specialist

Crywolf Spring Cleaning

The Crywolf Spring Cleaning Program checks every major component of your computer to make sure both the hardware and software are working optimally.

We use a selection of Apple and Third Party Tools to check your machine's hard drive for a variety of hardware and software problems, including:

- Bad Blocks / Sectors or Mechanical Failures
- Directory Structure Issues
- SMART Status
- Files Infected with viruses and malware (which are logged and repaired or removed when encountered)
- Operating System File Permissions (which are repaired when necessary)

We use official Apple Hardware Diagnostics and Testing Procedures to scan hardware systems and check every major hardware component including:

- Logic Board
- CPU(s) and Fans
- RAM and RAM Slots
- Graphic Processor Unit
- All thermal and voltage sensors
- All External Ports (USB, FireWire, Ethernet, Audio In/Out)
- Optical drive to make sure it is both recognizing and burning media according to specification
- We also check a variety of other internal components and reset the systems PRAM

Once the hardware and hard drive testing is complete we run all available Mac Software Updates (Mac OS, Applications, Device Drivers and Security Updates)*

PLEASE NOTE: Machines need to be checked into the service department for this service. Spring Cleaning is not available on a "while-you-wait" basis because the time required may vary greatly per machine.

While Spring Cleaning preventive maintenance is the best way we know how to lessen the risk of computer problems, it is not a guaranteed protection against all hardware or software issues.

* Unless the machine has Professional Level Applications (such as the Adobe Creative Suite, Professional Audio Applications, Final Cut Studio, CAD, etc.) which are not yet approved for the new OS version.

7634 Clairemont Mesa Boulevard • San Diego, CA 92111 • 858-277-9653